

Workplace Bullying and Abusive Conduct: The Preventable Health Hazard

presented by: Gary M. Namie, PhD

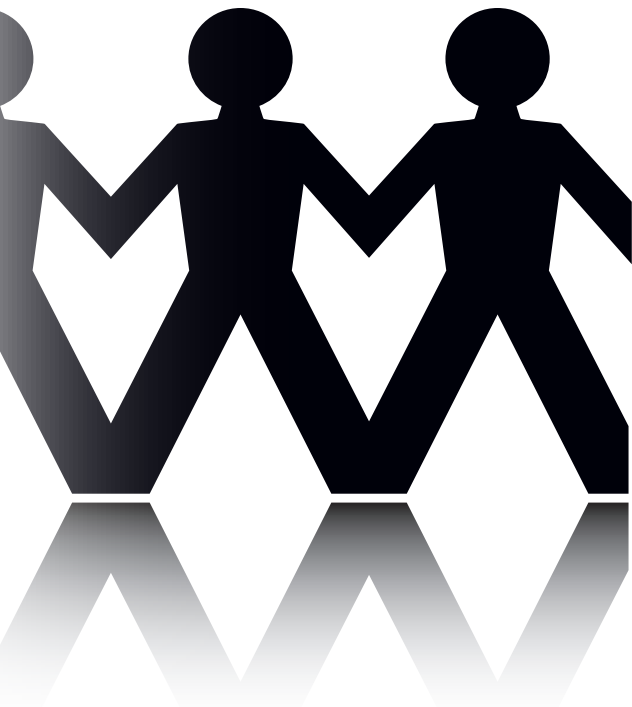
Thursday, May 14, 2015

8:30 a.m. – 4:30 p.m.

Dove Conference Center

St. John's Hospital's Prairie Heart Institute

619 E Mason Street • Springfield, Illinois



SPONSORS



Human Services
Education Council



St. John's College
Department of Continuing Education



Continuing Education Units provided by HSEC and St. John's College of Nursing, and
SIU School of Medicine, Center for Alzheimer's Disease and Related Disorders

Registration Form:

Workplace Bullying and Abusive Conduct

Conference brochure available online ONLY: HSEOnline.org

Name _____

Address _____

City _____ State _____ Zip _____

Employer _____ Position/Dept. _____

Work address _____

City _____ State _____ Zip _____

Work phone _____ Home phone _____

Email address _____

Fee: Includes continental breakfast, lunch, snacks, Continuing Education certificate and conference materials.

● **\$105**

● **\$90 Early registration**
postmarked on or before May 1
HSHS St. John's Hospital employees,
St. John's College employees
and students, HSHS employees

**I need a Continuing Education Certificate
in the following (check all that apply):**

- LCSW/LSW
- MFT/LMFT
- LPC/LCPC
- CADC/Addictions
- Psychologist
- RN
- Nursing Home Administrator
- General Certificate of Attendance
- Other _____

Payment can be made by check or State of Illinois Invoice-Voucher.

● **Make Check Payable to:**

Human Services Education Council

● Please print and mail completed Registration Form along with Registration Fee to:

Human Services Education Council (HSEC)
P.O. Box 242
Springfield, Illinois 62705-0242

*Do not expect a confirmation notice. Space is limited. Please register early.
No refunds after May 8, 2015.*

● For additional information:

Call Sandy at the Human Services Education council at 217-899-7484.

*If you require special accommodations, please contact St. John's College at 217-814-5162
a minimum of 30 days in advance of this workshop.*

LEARNING OBJECTIVES

At the conclusion of this seminar, participants will be able to:

- Distinguish between abusive conduct and illegal forms of discriminatory harassment
- Describe the effect of at least 3 aspects of workplace cultures that either create or sustain bullying.
- Explain performance deficits of a bullied individual by applying relevant research findings.
- Identify effective approaches to eradication of bullying as alternatives to personality –based fixes.
- Identify barriers to clinical treatment of bullied individuals.
- Describe alternatives to traditional return-to-work plans for bullied individuals.

AGENDA

8:00-8:30	Registration, Continental breakfast and Introductions
8:30-8:45	Welcome and program objective review
8:45-10:15	Recognition, Differentiation and Variations of Abusive Conduct
10:15-10:30	Break
10:30-Noon	Understanding Origins and Impact of Bullying
Noon-1:00	Lunch (provided)
1:00-2:30	Employer Risks and Failed Solutions
2:30-2:45	Break
2:45-4:15	Successful Strategies for Employers and Care Providers
4:15-4:30	Conclusion, Q&A, Evaluation

Conference includes two (2) 15-minute breaks with refreshments. Continental breakfast and lunch are provided to all attendees at no additional cost.

Gary M. Namie, PhD

Gary is a social psychologist, widely regarded as North America's foremost authority on Workplace Bullying. He has extensive experience teaching in graduate management and psychology departments. Since 1997, he directs the Workplace Bullying Institute, the organization he and Dr. Ruth Namie founded in response to her abuse from an abusive supervisor. Together, they authored the books, *The Bully-Free Workplace* (Wiley, 2011) and *The Bully At Work* 2nd ed. (Sourcebooks, 2009). Their articles & book chapters

appear in academic publications. WBI wrote, and Zogby conducted, the national scientific surveys most frequently cited in the world. Gary also directs the national campaign to enact workplace anti-bullying legislation in states – introduced in 26 states to date. International, national and local media regard Dr. Namie, after nearly 1,200 interviews, as the go-to expert on the topic. He is President of Work Doctor®, Inc., the consulting firm credited with originating the workplace bullying specialization.



DIRECTIONS

Please visit st-johns.org

- Click Patients and Visitors; then click “Coming to the Hospital”
- Choose “Maps & Directions” and a campus map with parking information will be provided.
- The conference will be located in the Prairie Heart Institute building at 619 East Mason Street. The visitor parking ramp is directly across Mason Street.

OVERVIEW/INTENDED AUDIENCE

This conference will present information on the prevalence of workplace bullying and its characteristics as well as profiles of both targets (victims) and perpetrators. The emerging science related to bullying will be addressed, which describes the impact on the targets, witnesses and the organization. The program will conclude with an audience-specific roadmap to preventing and correcting workplace bullying.

This seminar is designed for human services and healthcare professionals including: social workers, marriage and family therapists, mental health counselors, addiction counselors, employee assistance program counselors, psychologists, nurses, and Nursing Home Administrators.

CONTINUING EDUCATION

St. John’s College, Department of Continuing Education is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation.

6.5 Contact hour will be awarded for this educational activity.

Human Services Education Council is an approved provider of continuing education. This seminar will provide 6.5 hours of continuing education for social workers, counselors, marriage and family therapists, and psychologists. Addiction professionals will receive 6.5 hours of continuing education through IAODAPCA.

SIU School of Medicine is licensed by IL Department of Financial & Professional Regulations, Division of Professional Regulations to provide continuing education for nursing home administrators (139-000027). This program offers 6.5 CE hours for licensed nursing home administrators.

The members of the planning committee report **no apparent conflict of interest** that could influence the content of this program.

Products and services do not imply endorsement by St John’s College, Department of Continuing Education.

Continuing education hours have been applied for through IAODAPCA for addiction professionals.

SPONSORS

Human Services Education Council is a not-for-profit organization of professionals who plan, develop, and offer high quality, low cost conferences for professional human services providers in central Illinois. This organization has been in existence since 1978 and has provided education to thousands of professionals throughout Illinois. This organization’s website is: HSEOnline.org.

St. John’s College, Department of Continuing Education is an accredited provider of continuing nursing education through the American Nursing Credentialing Center’s Commission on Accreditation. It is the mission of St John’s College, Department of Continuing Education to provide excellence in continuing health education to support life-long learning and professional development ContinuingEd@stjohnscollegespringfield.edu.

Southern Illinois University School of Medicine, Center for Alzheimer’s Disease and Related Disorders, Springfield, Illinois, is designated by the State of Illinois to serve as a Regional Alzheimer’s Disease Assistance Center.